

Warranty form:

supplier (only if not purchased directly from ROSI Teh)

no. delivery note / invoice:

buyer:

contact (e-mail, phone number):

return date:

Product	Quantity

NOTE: Detailed description of the problem or item error
Error which is not mentioned in reclamation form is not tested or removed by the manufacturer.

All items returned during the warranty period (12 months from the date of purchase) are sent to the manufacturer or. supplier. In the company ROSI Teh d.o.o. we are not responsible for the time solution of warranty problems, in any case we try to resolve them as soon as possible, but in any case it depends on the responsiveness of the manufacturer or. supplier. Also, for the duration of warranty problems, we do not provide any temporary spare parts. If the manufacturer or the supplier finds that the customer handled the item unprofessionally, which is also the cause of the defect or damage, we reserve the right to charge the costs incurred by sending the items.

Items can be handed in in person or by mail (to the address of the central warehouse: Dravinjska c. 96, 2319 POLJČANE) and we do **NOT ACCEPT redemption pacts!** We do not take responsibility for any damage caused during shipment, the content must be packed accordingly, or equipped with "fragile" if necessary. The customer also bears all shipping costs if he wants to return the reclamation items by mail.

If any mutual agreements have been concluded, they should be mentioned in the reclamation form.

Recieved (day, town and signature):
Accepted by: